

MEMORANDUM

TO: Vermont Mental Health Performance Indicator Project
Advisory Groups and Interested Parties

FROM: John Pandiani
Bill Bagdon

DATE: July 23, 1998

RE: A Composite Measure of Access to Adult Mental Health Outpatient
Programs in Vermont

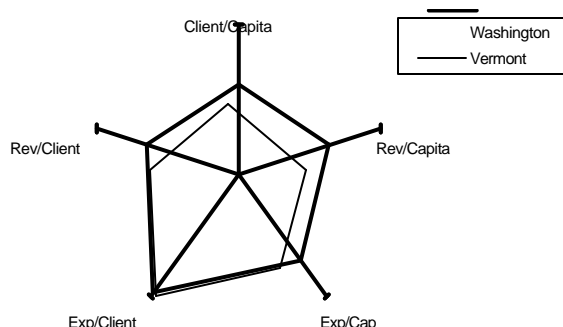
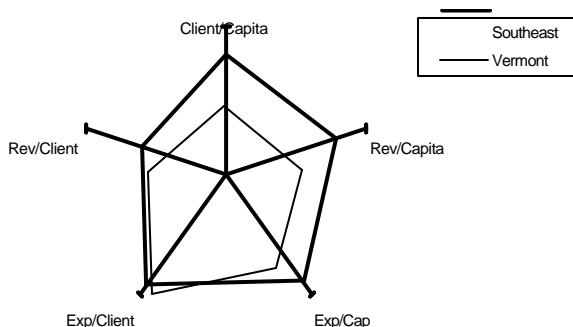
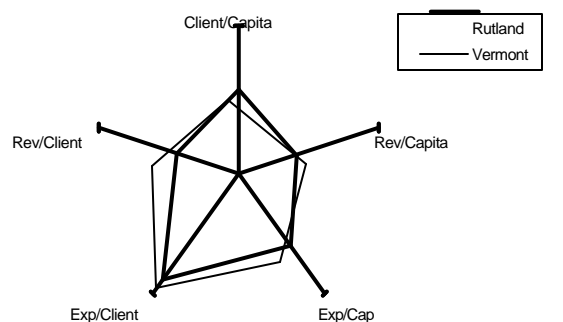
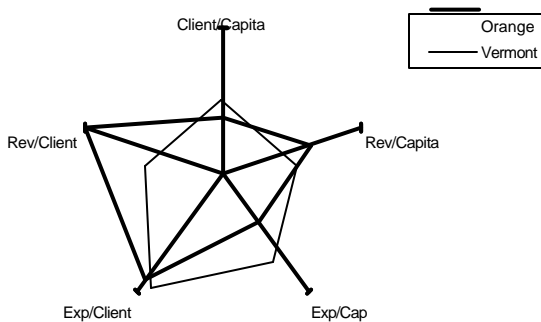
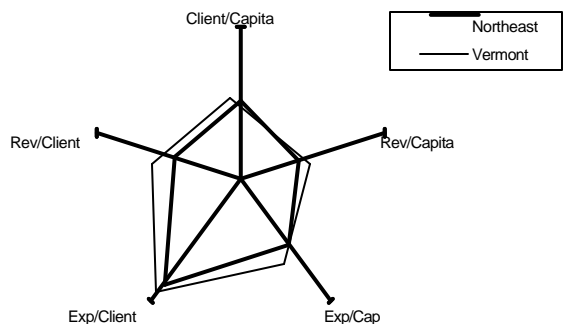
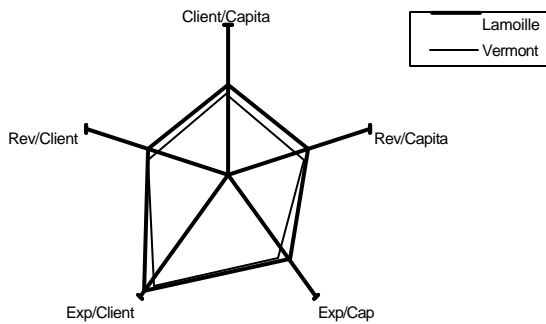
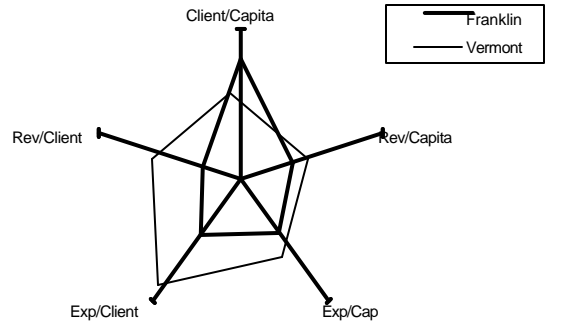
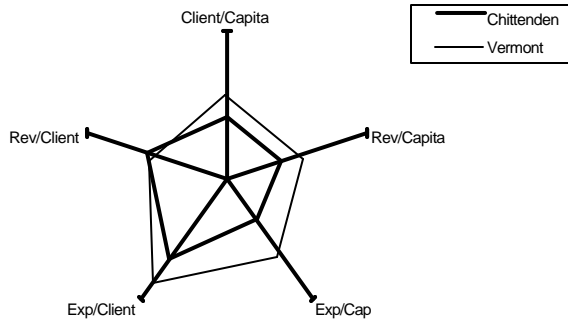
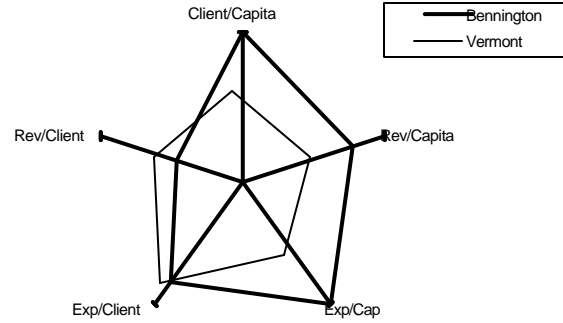
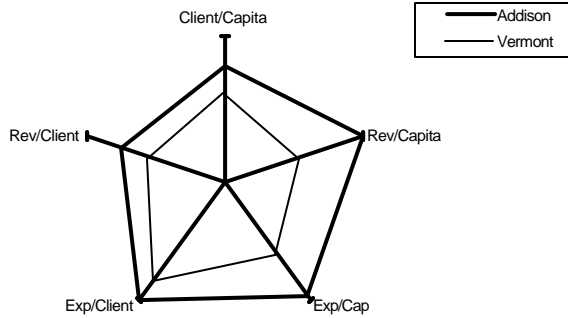
The attached graphs and tables are the third in our series of composite pictures of access to community mental health services in Vermont. As in past weeks, the indicators include revenue and expenditures per capita, clients served per capita, and revenues and expenditures per client.

The results are again presented in the "star diagram" format. All measures were converted to a standard scale of 1 through 100 where 100 is equal to the highest value in the state for the particular measures. The value at the intersection of the axis is zero, the value at the end of each axis is 100. The dark line represents the scores for each Children Services program. The pale line represents the statewide average for each measure.

The last column on the table is the average access score for all six measures being examined here. As you will see, Addison, Bennington, and Southeast have the highest average access scores (91, 81 and 80, respectively) while Franklin and Chittenden have the lowest (46 and 47).

I look forward to your comments about the results of this analysis and the way in which the data are presented. Please send your e-mail to pip@ddmhs.state.vt.us, or give one of us a call at 802-241-2639.

FIVE MEASURES OF ACCESS **ADULT OUPATIENT PROGRAMS: FY1997**



This chart is based on data reported in DDMHS FY1997 Wide Book , Factbook and results from a consumer satisfaction survey. For the purpose of graphical presentation, all measures were standardized to a scale of 0-100, where 100 is equal to the greatest observed value for each dimension. The value at the intersection of the axis is 0. The value at the end of the axes is 100. Actual values may be obtained from the DDMHS FY 1997 Wide Book , Factbook and the consumer satisfaction survey.

**FIVE MEASURES OF ACCESS
TO ADULT OUPATIENT PROGRAMS IN VT: FY 1997
(Actual Value and Percent of Statewide Mximum Value)**

| CMHC | <u>Revenue/Capita</u> | | <u>Expenditures/Capita</u> | | <u>Client/Capita</u> | | <u>Expenditures/Client</u> | | <u>Revenue/Client</u> | | <u>Avg. % of Max</u> |
|------------------|-----------------------|-----------------|----------------------------|-----------------|----------------------|-----------------|----------------------------|-----------------|-----------------------|-----------------|--------------------------|
| | <u>(\$)</u> | <u>% of Max</u> | <u>(\$)</u> | <u>% of Max</u> | <u>(\$)</u> | <u>% of Max</u> | <u>(\$)</u> | <u>% of Max</u> | <u>(\$)</u> | <u>% of Max</u> | |
| Statewide | 8 | 55 | 9 | 61 | 18 | 61 | 506 | 82 | 424 | 55 | 63 |
| Addison | 14 | 100 | 14 | 97 | 23 | 80 | 615 | 100 | 587 | 76 | 91 |
| Bennington | 10 | 77 | 15 | 100 | 29 | 100 | 510 | 83 | 361 | 46 | 81 |
| Chittenden | 5 | 38 | 5 | 33 | 12 | 41 | 413 | 67 | 438 | 56 | 47 |
| Franklin | 5 | 36 | 6 | 44 | 23 | 80 | 279 | 45 | 211 | 27 | 46 |
| Lamoille | 8 | 55 | 10 | 70 | 17 | 60 | 594 | 97 | 434 | 56 | 68 |
| Northeast | 5 | 39 | 8 | 53 | 15 | 52 | 527 | 86 | 355 | 46 | 55 |
| Orange | 9 | 63 | 6 | 41 | 11 | 38 | 553 | 90 | 777 | 100 | 66 |
| Rutland | 6 | 41 | 9 | 60 | 16 | 56 | 539 | 88 | 343 | 44 | 58 |
| Southeast | 11 | 79 | 13 | 89 | 23 | 80 | 562 | 91 | 461 | 59 | 80 |
| Washington | 9 | 63 | 10 | 70 | 17 | 60 | 602 | 98 | 495 | 64 | 71 |